

Employee Recognition Nomination

HEALTH COMMISSION EMPLOYEE RECOGNITION PROGRAM NOMINATION DPH 2019 Awards

Nominated Employee or Team of Employees:	Class #/Title	Section/Work Unit	Nominated by:
Schwartz Rounds Planning Committee: Dr. Eric Jamison Shannon Petty Zoe Atlas Malaena Nahmais Danielle Lomax Pam Horenstein John Grimes		Department : Medicine Nursing Clinical Nutrition Spiritual Services Nursing Rehabilitation Administration	Jennifer Carton-Wade

Please provide a concise description of the reason(s) the individual employee or team of employees deserves recognition:

Since starting Schwartz Rounds in January of 2019, this interdisciplinary group of professionals has dedicated time and energy to ensure that our inaugural Schwartz Center Rounds season was a success.

The Schwartz Rounds™ supports the staff of member healthcare organizations by providing an effective place for them to discuss staff wellness and stress management related to caring for highly complex patients and families. From January to June 2019, the Schwartz Rounds Committee organized and led 5 sessions of Schwartz Center Rounds of up to 75 participants from disciplines such as Dietitians, Rehabilitation Professionals, Chaplains, Porters, along with Nurses and Physicians.

In Spring of 2019 the HSS Well-Being@Work program surveyed staff to get feedback about their Well-being. 40% of the 108 respondents reported that stress management was the one of the top 2 health topics they would like for DPH/LHH to focus on. Schwartz Rounds have been proven to reduce caregiver stress and isolation, improve communication and teamwork, and help caregivers better meet their patients' needs. For those who did participate in Schwartz Center Rounds in 18-19, nearly 99% rated their experience as either excellent or good (on a scale of excellent, good, neutral, fair, and poor).

Thanks to the Schwartz Round Committee for their time to ensure that their colleagues have the opportunity to participate in the Schwartz Center Rounds program.

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The Health Commission's criteria are as follows:

- *Program, team or employee whose work across DPH divisions results in increased integration of programs and services, resulting in improved outcomes for our clients.*
- *Program, team or employee whose work exemplified best practices, resulting in improved outcomes for our clients.*
- *Development of an innovative idea or suggestion resulting in a change of service delivery model, cost savings, time savings, workflow improvement or general safety improvement.*
- *Development of a program whose main intent is to provide a particularly innovative or needed service to the public that has the by-product of shedding positive light on public health. (i.e.: something like the SFGH Tattoo removal program)*
- *Employee who deserves special recognition for the work he or she performs on behalf of DPH clients or the public. This may be noted by management, or in letters written by consumers in appreciation of exceptional service.)*